

### Confidentiality and this form

The information provided in this form will be kept confidentially and securely within Service Six and shared as appropriate between Service Six personnel and Service Six Board. Your information will never be sold or given to third parties.

Referrers / Beneficiaries' Details (please leave blank if you would prefer to stay anonymous)					
Full Name					
Have you received a service from us?		Yes	No		
Have you referred someone into our services?		Yes	No		
Agency / Organisation / Project Name (if appropriate)					
Can we contact you in respect to your answers?		Yes	No		
Contact email					
Questions					
How would you rate the ease of accessing any of our services?					
Very Difficult	Quite Difficult	Neither Difficult or Easy	Easy	Very Easy	
If you answered 'VERY EASY' or 'EASY', please go to the next question. If you answered 'VERY DIFFICULT' or 'QUITE DIFFICULT' what would make access easier? Please give your answer below.					
Please can you name the service that you have referred someone in for or that you have received?					
Please can you rate your experience of this service?					
Excellent	Good	OK	Not Good	Poor	Terrible
What changes do you think would improve your experience of our services? Please write your answer below.					
Are there any specific services for your client / for you that you would like to see offered in the future?					

Thank you for taking the time to complete this questionnaire. Your feedback is important to us. Please email your completed questionnaire to [chrystelle.boudin@servicesix.co.uk](mailto:chrystelle.boudin@servicesix.co.uk)