



Children and Young People's Community Health Services

Transformation within Northamptonshire

October 2014
Issue 1

Update from Nene and Corby Clinical Commissioning Groups

As Children's Services within Northamptonshire County Council are in special measures and an Improvement Board has been established, Nene and Corby CCG's have made the decision to postpone the tendering process for Community Health Services for Children and Young People for up to two years. The Clinical Commissioning Groups have a statutory duty of corporation under the Health and Social Care Act 2013 to work with Northamptonshire County Council to help them make the necessary improvements required.

As there are many children and young people in receipt of both health and social care and many services are jointly commissioned between the Clinical Commissioning Groups and Northamptonshire County Council the delay in tendering will allow for the achievement of two key things:

- It will allow time, focus and resource to be directed solely at the work to make these improvements; and
- It will allow the model and specification to be further developed and tested so as to ensure that future health care will be delivered in a manner that supports the required improvement.

Transformation

Northamptonshire Healthcare NHS Foundation Trust (NHFT) is delighted to have been asked by the CCG's to be the Lead Provider for Children and Young People's Specialist Services for the next 2 years. As part of the Lead Provider arrangements, and the delay in tendering, NHFT has agreed to develop and lead a Transformation Programme for Children and Young People's Services within Northamptonshire.

NHFT has established a Transformation Programme Board with key stakeholders including the CCG's, Northampton (NGH) and Kettering (KGH) General Hospitals, Northamptonshire County Council (NCC), GP Representation, Healthwatch, Youth Counselling Representation and Parents / Carers. This board is chaired by Sharon Toyer, Deputy Director for Children's Services within NHFT.

Three Transformation Programme Board workstreams, with wider membership, have also been established to implement and test the desired model. These work streams are:

1. **Emotional Wellbeing and Mental Health**
Chair: Sharon Robson, Head of Children's Specialist Services, NHFT
2. **Acute, Complex and Continuing Care**
Chair: Dr Emma Clancy, CCG's Children's Lead and GP
3. **Special Educational Needs (SEN) and Disability**
Chair: Dr Lalith Chandrakantha, Consultant Community Paediatrician, NGH

Children's Specialist Health Services

Nene and Corby CCG's commission both NHFT and Northampton General Hospital (NGH) to deliver Specialist Children's Health Services. Specialist Health services included within the scope of this transformation are:

- Child and Adolescent Mental Health Service
- Looked after Children
- Community Paediatrics
(Provided by NHFT and NGH)
- Speech and Language Therapy
- Occupational Therapy
- Physiotherapy (Provided by NHFT and NGH)
- Community Children's Nursing
(Provided by NHFT and NGH)
- Special School Nursing
- Children's Continence Service
- Children's Dietetics
- Children's Learning Disability Service

NHFT Children and Young People's Referral Management Centre (RMC)

The RMC has been live since early June and aims to ensure children and young people are seen by the right professionals, with the right skills, as seamlessly as possible. The RMC provides a single point of access for all Professionals across the county to make referrals into NHFT's Children and Young People's Specialist Community Health Services.

All of the NHFT's Children and Young People's Specialist Community Health Services are now accessed using the RMC and one single new Referral Form. On receipt of a fully completed Referral Form, an Initial Clinical Screening is undertaken by skilled clinical practitioners to identify which specialist service or services will best meet the specific needs of the child or young person. We will be reviewing this early implementation during November to refine processes and consider future developments.

Further information about the Referral Management Centre can be found online at:
www.nhft.nhs.uk/cyprmc

What is the vision for specialist services?

- A single model of care which has clear 'step up' and 'step down' across a range of specialisms and partners from Universal to Highly Specialist provision. This includes integrated pathways with youth counselling agencies.
- A single point of entry into specialist health services via a Referral Management Centre. Now live for NHFT Specialist health services; however the vision is broader, to accept referrals for other identified providers allowing for multiple needs to be met concurrently or in a logical consecutive fashion.
- There has to be a closer relationship between urgent and planned care community health services for Children and Young People so as to maintain health and to address acute illness outside of hospital where possible.
- Implementing the Children and Families Act is likely to increase the number of adoption medicals and a new approach is needed to meet demand. Bringing together the processes for adoption medicals and "Looked After Children" is being explored
- Health has to contribute to the further development of safeguarding systems. Use of the Common assessment Framework for families (CAF) needs to become the main information gathering device
- Services need to move away from functional specifications and service delivery (e.g. community physiotherapy) to the delivery in integrated multi-disciplinary locality teams

If you have any questions in regards to children and young people's service transformation, please contact us at:

cyptransformation@nhft.nhs.uk

